Braille Guides

Braille guidebooks are available for each theme park and include attraction, restaurant and store descriptions. A limited number of Braille guidebooks are available to rent on a first-come, first-served basis.

The *Disneyland®* Park Braille Guidebook is available in City Hall on Main Street, U.S.A. A \$20.00 refundable deposit is required (refundable when returned on the same day).

The *Disney California Adventure™* Park Braille Guidebook is available in the Guest Relations Lobby, located to the left after passing through the Main Entrance. A \$20.00 refundable deposit is required (refundable when returned on the same day).

Digital Audio Tours

A digital audio tour is available for each theme park. The digital audio tour provides Guests with a sense of direction and a brief description of Guest services and attractions. A limited number of digital audio devices are available on a first-come, first-served basis.

At *Disneyland*® Park, digital audio devices are available in City Hall on Main Street, U.S.A. A \$25.00 refundable deposit is required (refundable when returned on the same day).

At *Disney California Adventure*TM Park, digital audio devices are available in the Guest Relations Lobby, located to the left after passing through the Main Entrance. A \$25.00 refundable deposit is required (refundable when returned on the same day).

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Buzz Lightyear Astro Blasters is inspired by Disney•Pixar's "Toy Story 2."

Finding Nemo Submarine Voyage is inspired by Disney Pixar's "Finding Nemo"

Muppet*Vision 3D Muppets Holding Company, LLC.

Flik Character, **It's Tough to be a Bug!** And **"a bug's land"** is inspired by Disney•Pixar's "A Bug's Life."

Monsters, Inc. Mike & Sulley to the Rescue! i\s inspired by Disney•Pixar's "Monsters, Inc."

Turtle Talk with Crush is inspired by Disney•Pixar's "Finding Nemo." ©Disney•Pixar

Audio Description

The **Disneyland®** Resort offers Audio Description, which provides supplemental audio by describing visual elements such as actions, settings and scene changes and works with existing show audio at specific Theme Park attractions. A \$25.00 refundable deposit is required (refundable when returned on the same day). This system is in operation at:

Disneyland® Park:

- Alice in Wonderland
- Buzz Lightyear Astro Blasters
- Disnevland® Railroad
- Enchanted Tiki room
- Finding Nemo Submarine Voyage
- Haunted Mansion
- Captain EO
- "it's a small world"
- Mr. Toad's Wild Ride
- Peter Pan's Flight
- Pinocchio's Daring Journey
- Pirates of the Caribbean
- Snow White's Scary Adventure
- Storybook Land Canal Boats
- The Many Adventures of Winnie the Pooh

Disney California Adventure™ Park:

- It's Tough to be a Bug!
- Monster's Inc. Mike & Sulley to the Rescue!
- Muppet*Vision 3D
- Disney Animation Turtle Talk with Crush



Information provided as a supplement to the Theme Park Guide Maps

Contents:



Braille Guides
Digital Audio Tours
Audio Description

Guest Information

Phone Number: (714) 781-4565 http://www.disneyland.com/guestservices

Information subject to change without notice. For further information, please visit Guest Relations. This publication is provided by *Disneyland®* Resort Guest Communications.

10/09 ©Disney

Disney's Handheld Device Attractions Visited Additional Feedback: Battery Level Attraction 1: Comments/Suggestions: Comments/Suggestions: Volume Headphone Jack Navigation cc Activation Status Lights Attraction 2: Main Menu Comments/Suggestions: To Use Disney's Handheld Device When you arrive at a designated attraction, please wear the Attraction 3: ___ device chest high to receive the signal that will supply the Comments/Suggestions: Audio Description. The device will go into "sleep" mode and turn off after 1 minute of inactivity. The device will turn back on automatically when Assisted Listening or Handheld Captioning is present. Attraction 4: Comments/Suggestions: **Disney's Handheld Device Guest Feedback** Feedback from our Guests is vital as we evaluate Assistive Listening and future enhancements to Disney's Handheld Device. Before returning the device at the end of your day, we ask that Attraction 5: you take a few minutes to complete the short survey below. Comments/Suggestions: When finished, please give it to a Guest Relations Cast Member.

Attraction 6:

Attraction 7:

Attraction 8: _____
Comments/Suggestions:

Comments/Suggestions:

Comments/Suggestions:

Location:

Services Used:

Date Visited: __

☐ Positive

☐ Disneyland® Park

☐ Handheld Captioning

Overall Comments/Suggestions:

Device Number: (from back of the device): ____

My overall impression of Disney's Handheld Device were:

☐ Neutral

☐ Disney California Adventure™ Park

☐ Negative

☐ Assistive Listening

Guests Information

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