# TIPS AND INFORMATION





Cut the wait time in 3 easy

Check your Times Guide for a list of Disney FASTPASS® attractions. Ready to use the FASTPASS service on another attraction? Look at the bottom of your current FASTPASS ticket to find out when you can get another.

- the FASTPASS kiosk.
- can go play in the Park instead of waiting in line.
- Come back during your return time and hop on the attraction with less waiting.

Guests with mobility- or gueue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.



and outside the Parks

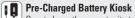
Smoking For the comfort of all our Guests, smoking is allowed in designated areas only.

**Strollers** Rentals are available in limited quantities. Please take all personal belongings with you when leaving vour stroller unattended.





Package Check Service Shop and check your purchases for pickup later in the day at Elias & Company, Resort Hotel Guests may have purchases delivered to Bell Services for next-day pickup after 7 a.m. Certain restrictions apply.



Guests have the opportunity to swap or purchase a pre-charged portable battery and connecting cords for their mobile device.

- Each member of your party inserts his or her Park ticket into
- You'll receive a FASTPASS ticket with a return time so you

Lockers Rentals available both inside and outside the Parks west of the *Disnevland®* Park Main Entrance for your convenience. We request that no food or beverage be brought inside either Theme Park.



**Banking** ATMs are located throughout the Resort, presented by CHASE. Basic banking services and foreign currency exchange are provided at Guest Relations at



Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club<sub>®</sub>, JCB<sub>®</sub>, traveler's checks, cash and Disney Dollars.

Travel Tips Should your vehicle become disabled during your visit, the Automobile Club of Southern California provides complimentary towing and flat-tire services to nonmembers during Park hours.

#### **PARK RULES**

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or disnevland.com/parkrules.

For more information, visit Guest Relations located at the Chamber of Commerce.

# **ACCESSIBILITY AND MOBILITY**

**Courtesy Wheelchairs** Complimentary wheelchairs are available for travel to and from the *Downtown Disney*® tram load/unload area and the Main Entrance Esplanade. These courtesy wheelchairs are not permitted for use inside the Theme Parks. See a Cast Member at tram load/unload area for additional information.

**Restrooms and Companion Restrooms** Restrooms at the Theme Parks, designated by th, offer facilities designed for access by Guests with mobility disabilities. Companionassisted restroom facilities, designated by & 11, are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by -, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Buena Vista Street First Aid
- "a bug's land" Flik's Fun Fair Cars Land - Flo's V8 Café
- Paradise Pier Across from The Little Mermaid~Ariel's Undersea

Adventure

 Pacific Wharf - near Lucky Fortune Cookery

**Auxiliary Entrance Limitations** Some attractions have auxiliary entrances for Guests with mobility disabilities or with service

animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue. **Dining and Shopping Locations** 

Some counter-service and merchandise locations have narrow gueues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member

**Accessible Transportation** The following option is available for Guests in wheelchairs or ECVs:

for assistance.

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com for more information.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant

#### BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- ESPN Zone® Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

#### **Special Considerations for Attractions**

Supervise children at all times. Children under age 

WARNING! For safety, you should be in good

SAFETY: Please abide by all safety warnings and notices. Physical considerations on designated attractions:

7 years must be accompanied by a person age 14 health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant with hands, arms, feet and legs inside the vehicle. mothers should not ride.



**Recycling** Be Green! Recycling containers throughout the Parks now accept plastic, paper, cans & glass.

Information subject to change without notice, © Disney DCA-052717-GWD



available for Guests with disabilities who are

visiting Disney California Adventure® Park.

**GUIDE FOR** 

#### **MOBILITY** Disabilities

#### **Guest Amenities** Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come. Available for Rent

# irst-served basis.

### VISUAL **Disabilities**

**Braille Guides** Printed in Braille and large print text to provide an overview of the Theme Park.

Audio Description (a) Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. Portable Tactile Maps Provides a tactile

representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit

Amenities available for \$25 refundable deposit.

Device to display text at select attractions.

**HEARING** 

**Assistive Listening** 2 Utilizes *Disney's Handheld* 

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

**Video Captioning ©C** Caption-ready monitors designated with a "CC" symbol can be activated by remote control.

Disabilities

neck loop at specific attractions.

Disneyland® Resort Stroller Shop located in the main **Guest Relations** i See map inside for location.

Guest Relations i See map inside for location.

#### Complimentary Amenities and Services for use at the Park

Rental Locations

More Options

or Deposit

#### Companion Restrooms

**Electric Conveyance Vehicles (ECVs)** 

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE.

See map inside for locations indicated with &

Limited number available on a first-come, first-served

entrance plaza adjacent to the Disneyland® Kennel.

Stationary Braille Maps Large print maps with Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.

For additional information about Theme Park services

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

with the appropriate language pin on their nametag.

Hosts with basic abilities in Sign Language can be identified

**Reflective Captioning RC** Available at many theater-type

attractions, utilizing LED display to project desired captions

onto a panel positioned in front of you. See a Cast Member

and options, please visit Guest Relations, You may also obtain information, including parade & show Sign Language Interpretation 🔄

at the attraction for assistance.

times and details about restaurant menus, by calling Available at Disneyland® Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted show times.

> For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

# Safety in the Park

#### Mobility Scooters/ECVs

Available on a same-day basis.

basis at the rental location.

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

#### Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

# **SERVICE ANIMALS**

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an ndividual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

#### **Service Animal Restrictions**

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

California Screamin'

407-827-7935.

- Goofy's Sky School Grizzly River Run
- Jumpin' Jellyfish Mater's Junkyard Jamboree
- Radiator Springs Racers Silly Symphony Swings

- Soarin' Around the World
- The Twilight Zone Tower of Terror™ Tuck and Roll's Drive 'Em Buggies

#### Service Animal Relief Areas 🏂

- Main Entrance: Esplanade near *Disneyland*® Kennel Club Grizzly Peak: Grizzly River Run area (near "Grizzly Peak")
- "a bug's land": Flik's Fun Fair—main path on LEFT
- Paradise Pier: Access gate between Seaside Souvenirs & The Little Mermaid—Ariel's Undersea Adventure extended queue

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

#### Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are

used extensively throughout Disney California Adventure Park. These effects include strobe lights and other effects such as simulated ightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



DISNED'S Wild About Safety Olimon Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

## **Buena Vista Street**

#### ATTRACTIONS

1 Red Car Trolley & Mobility Access: Wheelchair accessible vehicle available.

#### DISNEY DINING

- A Mortimers Market Fresh fruit, bottled beverages and juices.
- B Clarabelle's Hand-Scooped Ice Cream Hosted by Drever's™.
- C Fiddler, Fifer & Practical Cafe STARRUCKS® Espresso and Specialty Beverages, Artisan breakfast sandwiches and wraps, salads and gourmet sandwiches.
- Carthay Circle Restaurant (R) Southern California modern cuisine, wine and cocktails. (See World of Color Viewing options)
- Carthay Circle Lounge Cocktails. non-alcoholic specialties and appetizers.

# **Hollywood Land**

#### ATTRACTIONS

- 2 Disney Junior Dance Party presented by Pull-Ups®. ७ 🎢 нс СС 🖜 Sing and dance with your favorite Disney Junior Characters! (See Times Guide for show times) Mobility Access: Enter through standard gueue.
- Sunset Showcase Theater & 🛪 Mobility Access: Enter through standard aueue.

#### Disney Animation 👃 💋 🔀

- 4 Sorcerer's Workshop &
- 5 Anna & Elsa's Royal Welcome &
- 6 Animation Academy & (Shows every 30 minutes; last show begins 30 minutes before Park closing)
- 7 Turtle Talk with Crush & 💋 🛂 🔊
- 8 Red Car Trolley ♣♦♦
- 9 The Hollywood Backlot Stage & (See Times Guide for show times and days)
- 10 Monsters, Inc. Mike & Sulley to the Rescue! HC Race through Monstropolis to return Boo to her room! Mobility Access: Enter through standard queue. Wheelchair accessible vehicle
- 11 "Frozen Live at the Hyperion" 🕭 🔏 (See Times Guide for show times and days) Mobility Access: Enter through standard queue. For upper-level access, Guests using wheelchairs/ECVs should proceed through the main entrance.
- 12 Guardians of the Galaxy Mission: BREAKOUT! Join Rocket on a harrowing mission to rescue his fellow Guardians from The Collector. (Minimum height 40"/102cm) A TE THE

#### DISNEY DINING

- Award Wieners Hot dogs and gourmet sausages.
- G Schmoozies Fruit smoothies.
- Fairfax Market Fresh fruit, bottled beverages and juices.
- Studio Catering Co. Frozen non-alcoholic concoctions.

# "a bug's land"

#### ATTRACTIONS

13 It's Tough to be a Bug! (! & MRC D) Strap on "bug eyes" for this humorous 3-D adventure! Mobility Access: Enter through standard queue.

Flik's Fun Fair The smaller you are, the bigger the fun in this play area for kids.

- 14 Francis' Ladybug Boogie & Take a spin on a ladybug's back! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 15 Flik's Flyers S Soar through the sky in a hot air balloon made of leaves! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 16 Tuck and Roll's Drive 'Em Buggies ▲ IT & Bump around under an umbrella big top! (minimum height 36"/91 cm/ Mobility Access: Enter through standard queue.
- 17 Princess Dot Puddle Park Splash around a gigantic faucet!
- 18 Heimlich's Chew Chew Train Ride along in search of caterpillar snacks! Mobility Access: Enter through standard queue. Transfer access vehicle available.

# **Cars Land**

#### ATTRACTIONS

- 19 Mater's Junkyard Jamboree 🕕 💰 Get pulled around by little tractors while you spin and whirl to Mater's music. Iminimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.
- Luigi's Rollickin' Roadsters presented by Alamo. Taly are in town to perform their favorite dances and you get to go along for the ride. (Minimum height 32"/81 cm/Mobility Access: Enter through standard queue. Transfer access vehicle available.
- Radiator Springs Racers 77 5 🛦 🗓 🕱 HC Race another car across beautiful Ornament Valley. Disney FASTPASS® distribution next to It's Tough to be a Bug! (13) (minimum height 40"/102 cm/ Mobility Access: Enter through standard queue. Separate loading area available.

#### DISNEY DINING

- J Fillmore's Taste-In Fresh fruit, bottled beverages and juices.
- K Cozy Cone Motel
- Flavored popcorn, frozen beverages, soft-serve ice cream and chili cone queso.
- Flo's V8 Café Rotisserie sandwiches, salads. home-style sides and house-made pies.

©Disney ©Disney/Pixar ©MARVEL MUPPET \* VISION 3D ©The Muppets Studio, LLC. It's Tough to be a Bug! and "a bug's land" are inspired by Disney

Pixar's A Bug's Life. Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney Pixar's Monsters, Inc Toy Story Midway Mania! is inspired by Disney Pixar's Toy Story films

Attractions and entertainment may be seasonal and are subject to change without notice

# **Pacific Wharf**

#### **ATTRACTIONS**

- 22 The Bakery Tour & CC hosted by Boudin Bakery Watch as bakers create fresh sourdough bread before your eyes. Mobility Access: Enter through standard queue.
- DISNEY DINING
- M Pacific Wharf Distribution Co. featuring Karl Strauss handcrafted beers.
- N Cocina Cucamonga Mexican Grill Tacos. burritos, fire-grilled chicken and more!
- Lucky Fortune Cookery Stir-fry flavors
- blended non-alcoholic specialties. Pacific Wharf Café Salads, soups and

P Rita's Baja Blenders Frozen margaritas and

- sandwiches featuring Boudin Bread. R Ghirardelli® Soda Fountain and Chocolate Shop Chocolatey goodness and
- incredible ice cream! S Alfresco Tasting Terrace Featuring the 'Disney Family of Wines' and appetizers.
- Mendocino Terrace Wine and snacks.
- Wine Country Trattoria (R) Italian favorites with California Wine Country influences.
- V Sonoma Terrace California Craft beer and wine.

### ATTRACTIONS

- California Screamin' PS 13 Zoom on this high-speed coaster. (minimum height 48"/ 122 cm/ Mobility Access: Enter through standard queue. Transfer access vehicle available.
- King Triton's Carousel & Ride a whimsical carousel of sea creatures. Mobility Access: Enter through access queue. Wheelchair accessible bench available.
- Toy Story Midway Mania! 💯 🔊 ७ 🕻 🔀 Take aim and ride this 4-D attraction! Mobility Access Enter through standard queue, Separate loading area and Wheelchair accessible vehicle available.
- Games of the Boardwalk & Test your skill at these pay-to-play games.
- Mickey's Fun Wheel Solil up and over the face of Mickey Mouse aboard this spin-sational ferris wheel, Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible vehicle available.

iollywood Land

Shuttle buses to Buzz.

Woody & Jessie Lots

Shuttle buses to

satellite parking lots

1 6 3 6

Disneuland

## **Paradise Pier**

- e ♣ ⇒ Ы нс ⊕ Be part of Ariel's world ahoard this attraction! Mobility Access: Enter through standard queue. Wheelchair
- Jumpin' Jellyfish 🗖 💰 Drop down through a colorful forest of kelp. (minimum height 40"/102 cm/ Mobility Access: Enter through Celebration": Character
- Golden Zephyr Access: Enter through standard queue. Transfer access vehicle available.

Enjoy boardwalk fun at its "swinging" best!

Goofy's Sky School 🌈 🚰 🛕 🔃 💰

Climb aboard your training vehicle for a zany

roller coaster ride! (minimum height 42"/107 cm)

Mobility Access: Enter through standard queue.

queue. Take elevator to second level

standard queue.

**Cars Land** 

(minimum height 40"/102 cm) Mobility Access:

Enter through entrance to the RIGHT of standard

- accessible vehicle available
- a magnificent nighttime water spectacular! Mobility Access: Viewing area for Guests with (See Times Guide for show times and days)
- DISNEY DINING

dining. World of Color

Pacific Whar

Tram to Mickey & Friends Parking

Taxis available next to ESPN Zone®

Downtown Disney® District and Hotels of the Disneyland® Resort

dinner packages.

- W Ariel's Grotto R "Ariel's Disney Princess
- disabilities available (valid FASTPASS® required).

- 3 World of Color // & A HC D Experience

- Cove Bar Beer, wine, cocktails, non-alcoholic specialty beverages and light appetizers.

**Paradise Pier** 

- Y Paradise Pier Ice Cream Company Soft-serve ice cream.
- Z Bayside Brews Pretzels and beer. Boardwalk Pizza & Pasta Pizza, pasta
- and salads BB Paradise Garden Grill Marinated grilled
  - Grizzly River Run # 5 A 1 8 CC Corn Dog Castle Corn dogs. Roar down this whitewater raft adventure. (minimum height 42"/107 cm) Mobility Access Enter through standard queue. Proceed through access gate. Guests must navigate steps when boarding and disembarking the raft. Separate
    - Soarin' Around the World 77 1 3 Soar and swoop over famous landmarks. (Minimum height 40"/102 cm)

accessible routes

**Grizzly Peak** 

4 Redwood Creek Challenge Trail 🐧 🖰

Farn your Wilderness Explorer badges as you

and age requirements—certain challenges

queue. The Challenge Trail map indicates

loading area and transfer device available.

World of Color. Please visit an Information Center for

operating hours.

only) Mobility Access: Enter through standard

hollow logs, climb rock walls and more! (Height

scramble across rope bridges, slide down

ATTRACTIONS



- Service Animal Relief Area Kennel
- Nikon® Picture Spot

Restrooms

Companion Restroom

Resort Lost and Found

ATMs Presented by Chase

Charging Locker Rentals

Pre-charged Battery Kiosk

Baby Care Center Hosted by Huggies®

Stroller Rentals Hosted by Huggies

Information Center Guest Relations

First Aid\*

Wi-Fi Hotspot

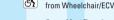
Locker Rentals

Automated External Defibrillators

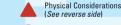
- Disney FASTPASS® Service (Subject to availability)
- Single Rider Service
  (Subject to availability
- Height Requirement
- Wheelchair/ECV Guest Must be Ambulator

Guest May Remain in

Guest Must Transfer







This attraction may be frightening for children Refreshment Point Hosted by Coca-Cola® RC Reflective Captioning

Audio Description: Device
Available at Guest Relations

HC Handheld Captioning: Device Available at Guest Relations







Smoking Area Reservations Accepted

• • Parade Route

DVC Disney Vacation Club® Kiosk



Disney PhotoPass® Photographer \*Emergency services available by calling 911.

\*FASTPASS® tickets and dining packages are limited.

# Cord Color Viewing Options\*

#### Available near The Little Mermaid~ Ariel's Undersea Adventure. **Ariel's Grotto**

GRAND

ALIFORNIAN

Dinner packages include a ticket for access to reserved viewing. Make reservations by stopping by or calling 714-781-DINE (3463).

Get a FASTPASS® ticket

Non-ticketed viewing is available around Paradise Bay.

Dining packages include a ticket for access to reserved viewing. Make reservations by stopping by or calling 714-781-DINE (3463).

DISNEY DINING

DD Smokejumpers Grill Burgers, chicken

Storytellers Cafe at Disney's Grand

Californian Hotel® & Spa; Chip n' Dale Critter

Breakfast, hearty home-style favorites for lunch

and choice of à la carte or buffet dinner.

**Carthay Circle Restaurant** 

Dining packages include a ticket

calling 714-781-DINE (3463).

Wine Country Trattoria

for access to center stage viewing.

Make reservations by stopping by or

sandwiches, fries and drinks.