TIPS AND INFORMATION



Cut the wait time in 3 easy

Check your Times Guide for a list of Disney FASTPASS® attractions. Ready to use the FASTPASS service on another attraction? Look at the bottom of your current FASTPASS ticket to find out when you can get another.

- Each member of your party inserts his or her Park ticket into the FASTPASS kiosk.
- You'll receive a FASTPASS ticket with a return time so you can go play in the Park instead of waiting in line.
- with less waiting.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.

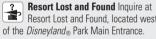


and outside the Parks.

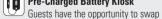
Smoking For the comfort of all our Guests, smoking is allowed in

Strollers Rentals are available in limited quantities. Please take all





Services for next-day pickup after 7 a.m.



PARK RULES

Proper attire is required.

or disneyland.com/parkrules.

Weapons are strictly prohibited.

and connecting cords for their mobile device.

comply with Park rules, signs and instructions including:

· Smoking is allowed only in designated areas.

All bags are subject to inspection prior to admission.

Picnic Area A picnic area is located west of the *Disneyland®* Park Main

Entrance for your convenience. We request

that no food or beverage be brought inside

Disneyland Kennel Club Located

Entrance. No overnight facilities.

banking services and foreign currency

Disney Visa® Cards, Disney Rewards®

Disney California Adventure ® Park.

east of the Disnevland Park Main

Banking ATMs are located throughout the Resort, presented by CHASE. Basic

exchange are provided at Guest Relations at

Payment Options
The Disneyland® Resort accepts

Redemption Card, Disney Gift Card, Visa®,

MasterCard®, Discover®, American Express®,

Diners Club®, JCB®, traveler's checks, cash

Travel Tips Should your vehicle become

complimentary towing and flat-tire services to

disabled during your visit, the Automobile

Club of Southern California provides

nonmembers during Park hours.

either Theme Park.

and Disney Dollars.

To provide a comfortable, safe and enjoyable experience for our Guests, please

Additional details and a complete listing of Park rules are available at Guest Relations

For more information, visit Guest Relations located at the Chamber of Commerce.

- Come back during your return time and hop on the attraction



designated areas only.

personal belongings with you when leaving your stroller unattended



Resort Lost and Found, located west

Package Check Service Shop and check your purchases for pickup later in the day at Elias & Company. Resort Hotel Guests may have purchases delivered to Bell Certain restrictions apply.

Pre-Charged Battery Kiosk

or purchase a pre-charged portable battery

and from the *Downtown Disney*® tram load/unload area and the Main Entrance Esplanade. These courtesy wheelchairs are not permitted for use inside the Theme Parks. See a Cast Member at tram load/unload area for additional information

Courtesy Wheelchairs Complimentary

wheelchairs are available for travel to

Restrooms and Companion RestroomsRestrooms at the Theme Parks, designated by

•II•, offer facilities designed for access by Guests with mobility disabilities. Companionassisted restroom facilities, designated by 5. 11 are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by 1, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are

- Buena Vista Street First Aid
- "a bug's land" Flik's Fun Fair Cars Land - Flo's V8 Café
- Paradise Pier Across from The Little Mermaid~Ariel's Undersea Adventure
- Pacific Wharf near Lucky Fortune Cookerv

ACCESSIBILITY AND MOBILITY

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations

Some counter-service and merchandise locations have narrow gueues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation

The following option is available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com for more information.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant

BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disneyland® Park Guest Services locations
- ESPN Zone® Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions

SAFETY: Please abide by all safety warnings and notices. Physical considerations on designated attractions

Supervise children at all times. Children under age
WARNING! For safety, you should be in good 7 years must be accompanied by a person age 14

with hands, arms, feet and legs inside the vehicle. mothers should not ride.

health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant



Recycling Be Green! Recycling containers throughout the Parks now accept

Information subject to change without notice. © Disney DCA-071717-GWD

plastic, paper, cans & glass.







Chat with us! @DisneylandToday | Facebook.com/DisneylandToday

This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Disney California Adventure® Park.



iret-served hasis

Companion Restrooms

Wheelchairs and Electric Conveyance Vehicles

ECVs) available for rent. Available on a first-come.

VISUAL Disabilities

Braille Guides Printed in Braille and large print text

to provide an overview of the Theme Park. Audio Description Distriction Utilizes Disnev's Handheld Device to provide supplemental audio information

and narration at specific attractions and outdoor locations via an interactive audio menu. Portable Tactile Maps Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit

Amenities available for \$25 refundable deposit.

HEARING

Device to display text at select attractions.

Assistive Listening Tutilizes Disney's Handheld

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

with a "CC" symbol can be activated by remote control.

Guest Relations i See map inside for location.

Video Captioning CC Caption-ready monitors designated

Disabilities

neck loop at specific attractions.

Disneyland® Resort Stroller Shop located in the main Guest Relations i See map inside for location. entrance plaza adjacent to the *Disneyland*® Kennel.

> Stationary Braille Maps Large print maps with **Reflective Captioning RC** Available at many theater-type attractions, utilizing LED display to project desired captions Braille overlay and some additional raised graphics onto a panel positioned in front of you. See a Cast Member to highlight key landmarks and attractions. Located

> > Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

> > Hosts with basic abilities in Sign Language can be identified

and at Disney California Adventure® Park on Sundays and

Fridays. Schedules are available at Guest Relations that list

Limited number available on a first-come, first-served and options, please visit Guest Relations, You may basis at the rental location.

For additional information about Theme Park services

next to Oswald's Filling Station on Buena Vista

Street and near the Guest Information Board in

Must be 18 years of age or older to rent ECVs.

See map inside for locations indicated with 5.11

Available on a same-day basis. Rental fee and refundable deposit required.

Electric Conveyance Vehicles (ECVs)

times and details about restaurant menus, by calling 407-827-7935. RESERVATIONS MAY NOT BE MADE IN ADVANCE.

Carthay Circle.

with the appropriate language pin on their nametag. Sign Language Interpretation also obtain information, including parade & show Available at *Disneyland*® Park on Mondays and Saturdays

at the attraction for assistance.

specific interpreted show times. For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

Safety in the Park

Guest Amenities

or Deposit

Available for Rent

Rental Locations

Complimentary

Amenities and

at the Park

More Options

Services for use

Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

a Guest Relations Cast Member for details.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an ndividual with a disability, must be under the control of the owner at all times and should remain on a leash or in harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- California Screamin' Goofy's Sky School
- Grizzly River Run Jumpin' Jellyfish
- Mater's Junkyard Jamboree
- Radiator Springs Racers Silly Symphony Swings

- Soarin' Around the World
- The Twilight Zone Tower of Terror[™] Tuck and Roll's Drive 'Em Buggies

Service Animal Relief Areas

- Grizzly Peak: Grizzly River Run area (near "Grizzly Peak")
- "a bug's land": Flik's Fun Fair—main path on LEFT
- Paradise Pier: Access gate between Seaside Souvenirs
 & The Little Mermaid–Ariel's Undersea Adventure extended queue

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

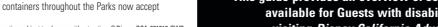
Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are

used extensively throughout Disney California Adventure Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers. NOTE: If you or any member of your party have questions regarding the above, you may speak with



DISNED'S Wild About Safety CDISNED Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.



Buena Vista Street

ATTRACTIONS

1 Red Car Trolley & Mobility Access: Wheelchair accessible vehicle available.

- A Mortimers Market Fresh fruit, bottled beverages and juices.
- Hosted by Drever's™.
- C Fiddler, Fifer & Practical Cafe STARBUCKS® Espresso and Specialty Beverages, Artisan breakfast sandwiches and wraps, salads and gourmet sandwiches.
- D Carthay Circle Restaurant (R) Southern California modern cuisine, wine and cocktails. (See World of Color Viewing options)
- non-alcoholic specialties and appetizers.

- 2 Disney Junior Dance Party presented by Pull-Ups® . L. M HC CC D) (See Times Guide for show times) Mobility Access: Enter through standard queue.
- Mobility Access: Enter through standard

Disney Animation 👃 🌠 🔀

- 5 Anna & Elsa's Royal Welcome &
- 6 Animation Academy 5 (Shows every 30 minutes: last show begins 30 minutes before Park closing
- 9 The Hollywood Backlot Stage & (See Times Guide for show times and days)
- Enter through standard queue. Wheelchair accessible vehicle available.
- 11 "Frozen Live at the Hyperion" 🔠 🕱 (See Times Guide for show times and days) Mobility Access: Enter through standard queue. For upper-level access. Guests using wheelchairs/ECVs should proceed through the main entrance
- 12 Guardians of the Galaxy Mission: BREAKOUT! (Minimum height 40"/102cm)

DISNEY DINING

- F Award Wieners Street-style hot dogs and
- Fairfax Market Healthy snacks and bottled
- and beverages.
- Knowhere Eats Nachos, tacos, micheladas and beverages.
- Bifrosties Frosty shave ice.
- Cosmic Canteen Beer, wine and cosmic

"a bug's land"

ATTRACTIONS

13 It's Tough to be a Bug! (!) & MRC (a) Strap on "bug eyes" for this humorous 3-D adventure! Mobility Access: Enter through standard queue.

Flik's Fun Fair The smaller you are, the bigger the fun in this play area for kids.

- 14 Francis' Ladybug Boogie & Take a spin on a ladybug's back! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 15 Flik's Flyers S Soar through the sky in a hot air balloon made of leaves! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 16 Tuck and Roll's Drive 'Em Buggies ▲ 🗖 🕳 Bump around under an umbrella big top! (minimum height 36"/91 cm) Mobility Access: Enter through standard queue.
- 17 Princess Dot Puddle Park & Splash around a gigantic faucet!
- 18 Heimlich's Chew Chew Train Ride along in search of caterpillar snacks! Mobility Access: Enter through standard queue. Transfer access vehicle available.

Cars Land

ATTRACTIONS

- 19 Mater's Junkvard Jamboree 🚹 💰 Get pulled around by little tractors while you spin and whirl to Mater's music. (minimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 20 Luigi's Rollickin' Roadsters presented by Alamo. Luigi's cousins from Italy are in town to perform their favorite dances and you get to go along for the ride. (Minimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 21 Radiator Springs Racers 🎢 🚼 🛦 🗓 💰 HC Race another car across beautiful Ornamen Valley. Disney FASTPASS® distribution next to It's Tough to be a Bug! (13) (minimum height 40"/102 cml Mobility Access: Enter through standard queue. Separate loading area available

DISNEY DINING

- M Fillmore's Taste-In Fresh fruit, bottled beverages and juices.
- N Cozy Cone Motel Flavored popcorn, frozen beverages, soft-serve

ice cream and chili cone queso.

O Flo's V8 Café Rotisserie sandwiches, salads, home-style sides and house-made pies.

MUPPET★VISION 3D ©The Muppets Studio. LLC. It's Tough to be a Bug! and "a bug's land" are inspired by Disney. Pixar's A Bug's Life. Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney. Pixar's Monsters. Inc. Toy Story Midway Mania! is inspired by Disney Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney Pixar's Finding Nemo.

Pacific Wharf

ATTRACTIONS

22 The Bakery Tour & CC hosted by Boudin Bakery Watch as bakers create fresh sourdough bread before your eyes. Mobility Access: Enter through standard queue.

DISNEY DINING

- P Pacific Wharf Distribution Co. featuring Karl Strauss handcrafted beers.
- O Cocina Cucamonga Mexican Grill Tacos. burritos, fire-grilled chicken and more!
- R Lucky Fortune Cookery Stir-fry flavors
- Rita's Baja Blenders Frozen margaritas and blended non-alcoholic specialties.
- Pacific Wharf Café Salads, soups and sandwiches featuring Boudin Bread.
- **U** Ghirardelli® Soda Fountain and Chocolate Shop Chocolatey goodness and incredible ice cream!
- V Alfresco Tasting Terrace Featuring the 'Disney Family of Wines' and appetizers.
- W Mendocino Terrace Wine and snacks.
- Wine Country Trattoria (R) Italian favorites with California Wine Country influences.
- Y Sonoma Terrace California Craft beer and wine.

ATTRACTIONS

- 23 California Screamin' / F A 1 3 Zoom on this high-speed coaster. *(minimum height 48"/* 122 cm/ Mobility Access: Enter through standard queue. Transfer access vehicle available
- King Triton's Carousel & Ride a whimsical carousel of sea creatures. Mobility Access: Enter through access queue. Wheelchair accessible bench available.
- Toy Story Midway Mania! 77 20 5 CC Take aim and ride this 4-D attraction! Mobility Access: Enter through standard queue. Separate loading area and Wheelchair accessible vehicle available.
- Games of the Boardwalk & Test your skill at these pay-to-play games.

Hollywood Land

Shuttle buses to Buzz.

Disneyland

Woody & Jessie Lots

Shuttle buses to

satellite parking lots

Mickey's Fun Wheel & Sail up and over the face of Mickey Mouse aboard this spin-sational ferris wheel. Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible

vehicle available.

Paradise Pier Enjoy boardwalk fun at its "swinging" best!

- nture 🔊 🖒 Hc 🔊 Be part of Ariel's world aboard this attraction! Mobility Access: Enter through standard queue. Wheelchair
- a magnificent nighttime water spectacular! Mobility Access: Viewing area for Guests with (See Times Guide for show times and days)
- roller coaster ride! (minimum height 42"/107 cm) through a colorful forest of kelp. *(minimum height* DISNEY DINING

accessible vehicle available.

- disabilities available (valid FASTPASS® required).
- World of Color / L M HC D Experience











Pacific Whar

Tram to Mickey & Friends Parking

Taxis available next to ESPN Zone®

Downtown Disney® District and Hotels of the Disneyland® Resort

<u>₹</u>, ||₩

dinner packages.

standard queue. Golden Zephyr & Rocket around in spinning spaceships. Mobility Access: Enter through standard queue. Transfer access vehicle available.

qs 🔃 💰

(minimum height 40"/102 cm) Mobility Access:

Enter through entrance to the RIGHT of standard

Goofy's Sky School / []

Jumpin' Jellyfish T & Drop down

Cars Land

Climb aboard your training vehicle for a zany

40"/102 cm/ Mobility Access: Enter through

Mobility Access: Enter through standard queue.

queue. Take elevator to second level.

- Boardwalk Pizza & Pasta Pizza, pasta and salads.





- - **FE** Paradise Garden Grill Marinated grilled

Bayside Brews Pretzels and beer.

Soft-serve ice cream.

Paradise Pier

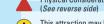
- Grizzly River Run 77 5 A 1 8 FF Corn Dog Castle Corn dogs. Roar down this whitewater raft adventure (minimum height 42"/107 cm) Mobility Access: Enter through standard queue. Proceed through access gate. Guests must navigate steps when boarding and disembarking the raft. Separate
 - loading area and transfer device available. Soarin' Around the World / T Soar and swoop over famous landmarks. (Minimum height 40"/102 cm)

an Information Center for

operating hours.

- Paradise Pier attractions Package Check Service close early due to World of Color. Please visi Service Animal Relief Area
 - Kennel Nikon® Picture Spot
 - Disney FASTPASS® Service
 - Single Rider Service
 (Subject to availability
 - Guest May Remain in
 - Guest Must be Ambulatory





RC Reflective Captioning

HC Handheld Captioning: Device

Assistive Listening, School Available at Guest Relation Assistive Listening: Device

and location Sign Language on Sun & Fri.
Schedule and Times Guides

Smoking Area

Parade Route

DVC Disney Vacation Club® Kiosk

Disney PhotoPass® Photographer

*FASTPASS® tickets and dining packages are limited.

Dining packages include a ticket for access to reserved viewing. Make

reservations by stopping by or calling 714-781-DINE (3463).

DISNEY DINING

Refreshment Point Hosted by Coca-Cola®

Californian Hotel® & Spa; Chip n' Dale Critter

Breakfast, hearty home-style favorites for lunch

GG Smokeiumpers Grill Burgers, chicken

Storvtellers Cafe at Disnev's Grand

and choice of à la carte or buffet dinner.

Carthay Circle Restaurant

Dining packages include a ticket

calling 714-781-DINE (3463).

Wine Country Trattoria

for access to center stage viewing.

Make reservations by stopping by or

sandwiches, fries and drinks.

*Emergency services available by calling 911.

Non-ticketed viewing is available around Paradise Bay.

World() Color Viewing Options*

GRAND

ALIFORNIAN

Get a FASTPASS® ticket

Ariel's Undersea Adventure.

Ariel's Grotto

Available near The Little Mermaid~

Dinner packages include a ticket

Make reservations by stopping by

or calling 714-781-DINE (3463).

for access to reserved viewing.

Cove Bar Beer wine cocktails non-alcoholic specialty beverages and light appetizers.

84 Redwood Creek Challenge Trail 🖍 🗟 BB Paradise Pier Ice Cream Company

Earn your Wilderness Explorer badges as you scramble across rope bridges, slide down hollow logs, climb rock walls and more! (Height and age requirements—certain challenges

accessible routes.

ATTRACTIONS

Grizzly Peak

only) Mobility Access: Enter through standard

Information Center Guest Relations

First Aid*

queue. The Challenge Trail map indicates

Wi-Fi Hotspot

Restrooms

Companion Restroom

Resort Lost and Found

Automated External Defibrillators

ATMs Presented by Chase Baby Care Center Hosted by Huggies

Stroller Rentals Hosted by Huggies®

Locker Rentals

Charging Locker Rentals Pre-charged Battery Kiosk

Picnic Area Wheelchair Rentals

(Subject to availability

Height Requirement

Wheelchair/ECV

Guest Must Transfer

Guest Must Transfer

Physical Considerations

This attraction may be frightening for children

Audio Description: Device Available at Guest Relations

Available at Guest Relations

Closed Captioning: Activators Closed Captioning: Activators
Available at Guest Relations

Reservations Accepted

Disney Characters
See Times Guide for hours

Attractions and entertainment may be seasonal and are subject to change without notice

DISNEY DINING

B Clarabelle's Hand-Scooped Ice Cream

- **E** Carthay Circle Lounge Cocktails,
- **Hollywood Land ATTRACTIONS**
- 3 Sunset Showcase Theater & 2
- 4 Sorcerer's Workshop &
- 7 Turtle Talk with Crush & 💆 🔄 🖜 8 Red Car Trolley 🔊 🗟
- 10 Monsters, Inc. Mike & Sulley to the Rescue! (Mobility Access:

- G Schmoozies Epic doughnuts and fruit
- peverages Studio Catering Co. Super Hero Sub, falafel