TIPS AND INFORMATION





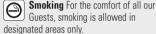
Cut the wait time in 3 easy

Check your Times Guide for a list of Disney FASTPASS® attractions. Ready to use the FASTPASS service on another attraction? Look at the bottom of your current FASTPASS ticket to find out when you can get another.

- Each member of your party inserts his or her Park ticket into the FASTPASS kiosk.
- You'll receive a FASTPASS ticket with a return time so you (
- Come back during your return time and hop on the attraction with less waiting.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.





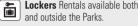
Strollers Rentals are available in limited quantities. Please take all





Services for next-day pickup after 7 a.m. Certain restrictions apply.

- can go play in the Park instead of waiting in line.



Smoking For the comfort of all our Guests, smoking is allowed in designated areas only.

personal belongings with you when leaving vour stroller unattended



?... Resort Lost and Found Inquire at Resort Lost and Found, located west

Package Check Service Shop and check your purchases for pickup later in the day at Elias & Company, Resort Hotel Guests may have purchases delivered to Bell

Lockers Rentals available both inside and outside the Parks.

Picnic Area A picnic area is located west of the Disneyland® Park Main Entrance for your convenience. We request that no food or beverage be brought inside

> Disneyland® Kennel Club Located east of the Disneyland® Park Main Entrance. No overnight facilities.

either Theme Park.

Banking ATMs are located throughout the Resort, presented by CHASE. Basic banking services and foreign currency exchange are provided at Guest Relations at

Disney California Adventure® Park. Payment Options
The Disneyland® Resort accepts

Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®, MasterCard_®, Discover_®, American Express_®, Diners Club_®, JCB_®, traveler's checks, cash and Disney Dollars.

Travel Tips Should your vehicle become disabled during your visit, the Automobile Club of Southern California provides complimentary towing and flat-tire services to nonmembers during Park hours.

PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- · Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyland.com/parkrules.

For more information, visit Guest Relations located at the Chamber of Commerce.

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the Downtown Disnev® tram load/unload area and the Main Entrance Esplanade. These courtesy wheelchairs are not permitted for use inside the Theme Parks, See a Cast Member at tram load/ unload area for additional information.

Companion Restrooms (5.11) Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Buena Vista Street First Aid "a bug's land" - Flik's Fun Fair
- Cars Land Flo's V8 Café
- Paradise Pier Across from The Little Mermaid~Ariel's Undersea Adventure

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation The following option is available for

Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

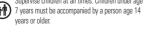
Accessibility information and accommodations for the following locations:

- Disneyland® Park Guest Services locations at Disneyland® Park.
- ESPN Zone® Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions

Supervise children at all times. Children under age

WARNING! For safety, you should be in good



with hands, arms, feet and legs inside the vehicle. mothers should not ride. Sunervise children

SAFETY: Please abide by all safety warnings and notices. Physical considerations on designated attractions

health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant

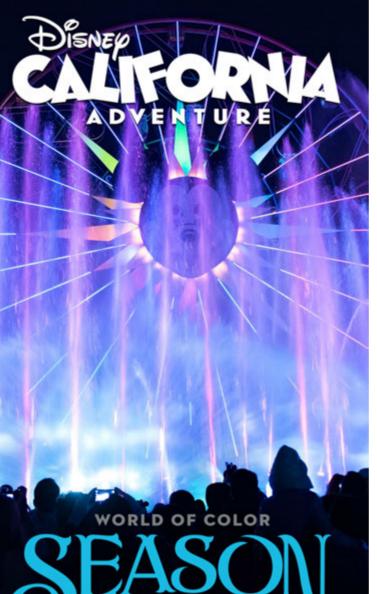


Recycling Be green! Look for containers with this logo located throughout the Parks.

Information subject to change without notice @Disney DCA-111016-GWD

GUIDE FOR GUESTS WITH





DISNEY CALIFORNIA ADVENTURE* PARK

This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Disney California Adventure® Park.

MOBILITY Disabilities

irst-served hasis

Wheelchairs and Electric Conveyance Vehicles

(ECVs) available for rent. Available on a first-come.

Disneyland® Resort Stroller Shop located in the main

entrance plaza adjacent to the Disneyland® Kennel.

VISUAL Disabilities

Braille Guides Printed in Braille and large print text

to provide an overview of the Theme Park. Audio Description (D) Utilizes Disnev's Handheld

Device to provide supplemental audio information Handheld Captioning HC Utilizes Disney's Handheld and narration at specific attractions and outdoor Device to display text at select attractions. locations via an interactive audio menu. Video Captioning CC Caption-ready monitors designated Portable Tactile Maps Provides a tactile with a "CC" symbol can be activated by remote control.

representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit

at the attraction for assistance.

neck loop at specific attractions.

Amenities available for \$25 refundable deposit.

HEARING

Assistive Listening Tutilizes Disney's Handheld

Device to amplify sound through headphones or induction

Disabilities

Guest Relations See map inside for location. Guest Relations i See map inside for location.

Complimentary Companion Restrooms Amenities and See map inside for locations indicated with & !!! Services for use at the Park

Stationary Braille Maps Large print maps with Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Reflective Captioning RC Available at many theater-type

attractions, utilizing LED display to project desired captions

onto a panel positioned in front of you. See a Cast Member

More Options **Electric Conveyance Vehicles (ECVs)** Limited number available on a first-come, first-served

basis at the rental location. Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis. Rental fee and refundable deposit required.

For additional information about Theme Park services and options, please visit Guest Relations, You may also obtain information, including parade & show times and details about restaurant menus, by calling 407-827-7935.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Sign Language Interpretation 4 Available at Disneyland® Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1. Option 0.

Safety in the Park

Guest Amenities

or Deposit

Available for Rent

Rental Locations

Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an ndividual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.

Service Animal Restrictions

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- California Screamin'
- Goofy's Sky School Grizzly River Run
- Jumpin' Jellyfish Mater's Junkyard Jamboree
- Radiator Springs Racers Silly Symphony Swings

 Soarin' Around the World The Twilight Zone Tower of Terror™

Tuck and Roll's Drive 'Em Buggies

Service Animal Relief Areas 🔝

- Grizzly Peak: Grizzly River Run area (near "Grizzly Peak") Pass" sign)
- "a bug's land": Flik's Fun Fair—main path on LEFT
- Paradise Pier: Access gate between Seaside Souvenirs & The Little Mermaid-Ariel's Undersea Adventure extended aueue

• Main Entrance: Esplanade near *Disnevland*® Kennel Club

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are used extensively throughout Disney California Adventure® Park. These effects include strobe

lights and other effects such as simulated

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

DISNED'S Wild About Safety CDISNED Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

lightning, explosions and chaser lights. NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

Buena Vista Street

ATTRACTIONS

1 Red Car Trolley Mobility Access: Wheelchair accessible vehicle available.

DISNEY DINING

- A Mortimers Market Fresh fruit, bottled beverages and juices.
- B Clarabelle's Hand-Scooped Ice Cream hosted by Drever's™.
- C Fiddler, Fifer & Practical Cafe Starbucks® Espresso and Specialty Beverages, Artisan breakfast sandwiches and wraps, salads and gourmet sandwiches.
- Carthay Circle Restaurant R Southern California modern cuisine, wine and cocktails. (See World of Color Viewing Options)
- Carthay Circle Lounge Cocktails. non-alcoholic specialties and appetizers.

Hollywood Land

ATTRACTIONS

- 2 Disney Junior—Live on Stage! presented by Pull-Ups_®. & Fig. CC Sing and dance with your favorite Disney Junior Characters! (See Times Guide for show times) Mobility Access: Enter through standard queue.
- Sunset Showcase Theater & 💆 Mobility Access: Enter through standard queue.

Disney Animation 🔠 🞢 🔀

- 4 Sorcerer's Workshop
- 5 Anna & Elsa's Royal Welcome &
- 6 Animation Academy & (Shows every 30 minutes: last show begins 30 minutes before Park closing)
- 7 Turtle Talk with Crush & 7 Page 100
- 8 Red Car Trolley &
- 9 The Hollywood Backlot Stage & (See Times Guide for show times and days)
- 10 Monsters, Inc. Mike & Sulley to the Rescue! ♣ ♦ HC → Race through Monstropolis to return Boo to her room! Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.
- 11 "Frozen- Live at the Hyperion" 🗟 💆 🔄 (See Times Guide for show times and days) Mobility Access: Enter through standard queue. For upper-level access, Guests using wheelchairs/ ECVs should proceed through the main entrance.
- 12 The Twilight Zone Tower of Terror™ Take the elevator ride of your life! (minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available

DISNEY DINING

- F Award Wieners Hot dogs and gourmet
- G Schmoozies Fruit smoothies.
- H Fairfax Market Fresh fruit, bottled beverages and juices.
- Studio Catering Co. Frozen non-alcoholic concoctions.

"a bug's land"

ATTRACTIONS

13 It's Tough to be a Bug! ! & MRC D Strap on "bug eyes" for this humorous 3D adventure! Mobility Access: Enter through standard queue.

Flik's Fun Fair The smaller you are, the bigger the fun in this play area for kids.

- 14 Francis' Ladybug Boogie (3) Take a spin on a ladybug's back! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 15 Flik's Flyers (3) Soar through the sky in a hot air balloon made of leaves! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 16 Tuck and Roll's Drive 'Em Buggies ▲ 🛊 🖟 Bump around under an umbrella big top! (minimum height 36"/91 cm) Mobility Access: Enter through standard queue.
- 17 Princess Dot Puddle Park Splash around a gigantic faucet!
- 18 Heimlich's Chew Chew Train Ride along in search of caterpillar snacks! Mobility Access: Enter through standard queue. Transfer access vehicle available.

Pacific Wharf

ATTRACTIONS

22 The Bakery Tour & CC hosted by Boudin Bakery Watch as bakers create fresh sourdough bread before your eyes. Mobility Access: Enter through standard queue.

DISNEY DINING

- M Pacific Wharf Distribution Co. featuring Karl Strauss handcrafted beers. N Cocina Cucamonga Mexican Grill Tacos.
- burritos, fire-grilled chicken and more! Lucky Fortune Cookery Stir-fry flavors
- P Rita's Baja Blenders Frozen margaritas &
- blended non-alcoholic specialties. Pacific Wharf Café Salads, soups and
- sandwiches featuring Boudin Bread. R Ghirardelli® Soda Fountain and
- Chocolate Shop Chocolatey goodness and incredible ice cream!
- S Alfresco Tasting Terrace Featuring the 'Disney Family of Wines' and appetizers.
- Mendocino Terrace Wine and snacks.
- U Wine Country Trattoria (R) Italian favorites with California Wine Country influences.
- V Sonoma Terrace California Craft beer and wine.

Cars Land

ATTRACTIONS

- 19 Mater's Junkvard Jamboree Get pulled around by little tractors while you spin and whirl to Mater's music. (minimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 20 Luigi's Rollickin' Roadsters presented by Alamo. Luigi's cousins from Italy are in town to perform their favorite dances and you get to go along for the ride. (Minimum height 32"/81 cm/Mobility Access: Enter through standard queue. Transfer access vehicle available.
- Radiator Springs Racers 77 5 A 1 8 HC Race another car across beautiful Ornament Valley. Disney FASTPASS® distribution at It's Tough to be a Bug! (13) (minimum height 40"/102 cm/ Mobility Access: Enter through standard queue. Separate loading area available

DISNEY DINING

- J Fillmore's Taste-In Fresh fruit, bottled beverages and juices.
- Cozy Cone Motel

Flavored popcorn, frozen beverages, soft-serve ice cream and chili cone queso.

Flo's V8 Café Rotisserie sandwiches, salads, home-style sides and house-made pies.

MIJPPFT+VISION 3D ©The Munnets Studio, LLC. It's Tough to be a Bug! and "a bug's land" are inspired by Disney•Pixar's A Bug's Life. Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney•Pixar's Monsters, Inc. Toy Story Midway Manial® is inspired by Disney Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney*Pixar's Finding Nemo.

The Twilight Zone Tower of Terror*M The Twilight Zone® is a registered trademark of CBS, Inc. and is used with permission pursuant to a license from CBS, Inc. @Disney/CBS, Inc. Attractions and entertainment may be seasonal and are subject to change without notice

ATTRACTIONS

- 23 California Screamin' 72 5 A 1 8 Zoom on this high-speed coaster. (minimum height 48"/ 122 cml Mobility Access: Enter through standard queue. Transfer access vehicle available.
- King Triton's Carousel & Ride a whimsical carousel of sea creatures. Mobility Access: Enter through access queue. Wheelchair accessible bench available.
- Toy Story Midway Mania!® ♣♦♦ CC Take aim and ride this 4D attraction! Mobility Access Enter through standard queue. Separate loading area and Wheelchair accessible vehicle available.
- Games of the Boardwalk & Test your skill at these pay-to-play games.
- Mickey's Fun Wheel ♣ Sail up and over the face of Mickey Mouse aboard this spin-sational ferris wheel. Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible vehicle available

Hollywood Land

Shuttle buses to Buzz.

Woody & Jessie Lots

Shuttle buses to

satellite parking lots

Paradise Pier Grizzly Peak

Paradise Pier

Cove Bar Beer wine cocktails non-alcoholic

GRAND

CALIFORNIAN

HOTEL & SPA

Get a FASTPASS® ticket

FASTPASS® distribution area.

Ariel's Grotto

Available at the Grizzly River Run

Dinner packages include a ticket

Make reservations by stopping by

or calling 714-781-DINE (3463).

Non-ticketed viewing is available

around Paradise Bay.

for access to reserved viewing.

specialty beverages and light appetizers.

- ture 🔊 🖰 🗝 🖜 Be part of Ariel's world aboard this attraction! Mobility Access: Enter through standard queue, Wheelchair
- a magnificent nighttime water spectacular! Mobility Access: Viewing area for Guests with disabilities available (valid FASTPASS required). (See Times Guide for show times and days)
- Jumpin' Jellyfish 🔃 🕉 Drop down through a colorful forest of kelp. (minimum height 40"/102 cm/ Mobility Access: Enter through standard queue.

Eniov boardwalk fun at its "swinging" best!

Goofy's Sky School / SA

Climb aboard your training vehicle for a zany

roller coaster ride! (minimum height 42"/107 cm)

Mobility Access: Enter through standard queue.

queue. Take elevator to second level.

(minimum height 40"/102 cm) Mobility Access:

Enter through entrance to the RIGHT of standard

Golden Zephyr Rocket around in spinning spaceships. Mobility Access: Enter through standard queue. Transfer access vehicle available.

Disneyland

Cars Land

- accessible vehicle available.
- DISNEY DINING

Pacific Whar

Tram to Mickey & Friends Parking

Taxis available next to the ESPN Zone®

Downtown Disney® District and Hotels of the Disneyland® Resort

dining, World of Color

dinner packages.

- Paradise Pier Ice Cream Company
- World of Color // (A) FIG (B) Experience

- Soft-serve ice cream.

- - A Boardwalk Pizza & Pasta Pizza, pasta and salads.

- W Ariel's Grotto R "Ariel's Disney Princess Celebration"; Character

- Bayside Brews Pretzels and beer.

- BB Paradise Garden Grill Marinated grilled
- CC Corn Dog Castle Corn dogs.
 - boarding and disembarking the raft. Separate loading area and transfer device available. Soarin' Around the World / T Soar and swoop over famous landmarks.

accessible routes.

ATTRACTIONS

34 Redwood Creek Challenge Trail 🖍 🗟

Earn your Wilderness Explorer badges as you

scramble across rope bridges, slide down

and age requirements—certain challenges

queue. The Challenge Trail map indicates

Roar down this whitewater raft adventure

(minimum height 42"/107 cm) Mobility Access:

Enter through standard queue. Proceed through

access gate. Guests must navigate steps when

Paradise Pier attractions

close early due to World of Color. Please visi

an Information Center for

operating hours.

DISNEY DINING

Refreshment Point Hosted by Coca-Cola®

Californian Hotel® & Spa; Chip n' Dale Critter

Breakfast, hearty home-style favorites for lunch

DD Smokejumpers Grill Burgers, chicken

Storytellers Cafe at Disney's Grand

and choice of à la carte or buffet dinner.

Carthay Circle Restaurant

Dining packages include a ticket

calling 714-781-DINE (3463).

Wine Country Trattoria

for access to center stage viewing.

Make reservations by stopping by or

Dining packages include a ticket for

access to reserved viewing. Make

reservations by stopping by or

calling 714-781-DINE (3463).

sandwiches, fries and drinks.

Grizzly River Run 77 5 18

only) Mobility Access: Enter through standard

hollow logs, climb rock walls and more! (Height

- Wheelchair Rentals (Minimum height 40"/102 cm) Package Check Service
 - Service Animal Relief Area Kennel

Restrooms

Companion Restroom

Information Center Guest Relations

First Aid*

ATM Locations

Stroller Rentals

Locker Rentals

Charging Locker Rentals

Resort Lost and Found

Automated External Defibrillators

EPIPEN* (epinephrine injection, USP)
Auto-Injector

Baby Care Center hosted by Huggies®

- Nikon® Picture Spot
- Disney FASTPASS® Service Single Rider Service
- (Subject to availability Height Requirement
- Guest May Remain in Wheelchair/ECV
- Guest Must be Ambulatory Guest Must Transfer from Wheelchair/ECV
- Guest Must Transfer from ECV to Wheelchair
- Physical Considerations
- This attraction may be rightening for children
- RC Reflective Captioning
- Audio Description: Device Available at Guest Relations
- Closed Captioning: Activators
 Available at Guest Relations
- Sign Language on Sun & Fri.
 Schedule and Times Guides
- Smoking Area
- Reservations Accepted
- Disney Characters
 See Times Guide for hours Disney PhotoPass® Photographer

Handheld Captioning: Device
Available at Guest Relations Assistive Listening: Device Available at Guest Relations and location

at Guest Relation

• • Parade Route

DVC Disney Vacation Club® Kiosk

*FASTPASS® tickets and dining packages are limited.

Corld Color Viewing Options*

*Emergency services available by calling 91