TIPS AND INFORMATION





Cut the wait time in 3 easy

- Each member of your party inserts his or her Park ticket into
- You'll receive a FASTPASS ticket with a return time so you can go play in the Park instead of waiting in line.
- Come back during your return time and hop on the attraction with little or no waiting.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.



and outside the Parks.



Guests, smoking is allowed in designated areas only.

Strollers Rentals are available in limited quantities. Please take all personal belongings with you when leaving your stroller unattended.

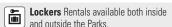


? Resort Lost and Found Inquire at Resort Lost and Found, located west of the *Disneyland*® Park Main Entrance.

Package Check Service Shop and check your purchases for pickup later in the day at these locations: Stroller Shop (Main MasterCard®, Discover®, American Express®, Entrance), The Star Trader (Tomorrowland) or Diners Club®, JCB®, traveler's checks, cash Pioneer Mercantile (Frontierland). Resort Hotel and Disney Dollars. Guests may have purchases delivered to Bell Services for next-day pickup after 7 a.m. Certain restrictions apply.

Check your Times Guide for a list of Disney FASTPASS® attractions. Ready to use the FASTPASS service on another attraction? Look at the bottom of your current FASTPASS ticket to find out when you can get another.

- the FASTPASS kiosk.



Pre-Charged Battery Kiosk Guests have the opportunity to swap or purchase a pre-charged portable battery and connecting cords for their mobile device.

Picnic Area A picnic area is located west of the *Disneyland*® Park Main Smoking For the comfort of all our Entrance for your convenience. We request that no food or beverage be brought inside either Theme Park.

> **Disneyland Kennel Club** Located east of the *Disneyland* ® Park Main Entrance. No overnight facilities.

Banking ATMs are located throughout the Resort, presented by CHASE. Basic banking services and foreign currency exchange are provided at City Hall in Disneyland® Park.



Payment Options The Disneyland_® Resort

The *Disneyland*® Resort accepts Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®,

Travel Tips Should your vehicle become disabled during your visit, the Automobile Club of Southern California provides complimentary towing and flat-tire services to nonmembers during Park hours.

PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or disnevland.com/parkrules.

For more information, visit Guest Relations located at City Hall. (See map inside)

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the *Downtown Disney*® tram load/unload area and the Main Entrance Esplanade. These courtesy wheelchairs are not permitted for use inside the Theme Parks. See a Cast Member at tram load/ unload area for additional information.

Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by | | | offer facilities designed for access by Guests with mobility disabilities. Companion assisted restroom facilities, designated by in each Theme Park. Theme Park First Aid locations, designated by ___, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Main Street, U.S.A. Left of City Hall
- · Main Street, U.S.A. First Aid Adventureland - Aladdin's Oasis
- Critter Country Hungry Bear Restaurant
- Fantasyland Theater Restrooms Tomorrowland - near Autopia

attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through

these entrances. The rest of the party should use

Auxiliary Entrance Limitations Some

the standard queue.

Dining and Shopping Locations Some counterservice and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for

Accessible Transportation Following options are available for Guests in wheelchairs or ECVs:

- Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.
- Monorail system can be accessed by the elevators and/or ramps provided at the *Downtown Disney®* station and Tomorrowland station.



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com for more information.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEYLAND® PARK

Hotels/Reservations *Disnevland* Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY. Accessibility information and accommodations for the following locations:

- Disney California Adventure® Park Guest Services locations at Disney California Adventure® Park.
- ESPN Zone® Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions

Supervise children at all times. Children under age **WARNING!** For safety, you should be in good 7 years must be accompanied by a person age 14

with hands, arms, feet and legs inside the vehicle.

SAFETY: Please abide by all safety warnings and notices. Physical considerations on designated attractions:

health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant



Recycling Be Green! Recycling containers throughout the Parks now accept plastic, paper, cans & glass.

Information subject to change without notice. © Disney DLP-072917-GWD



available for Guests with disabilities who are

visiting *Disneyland®* Park.

MOBILITY Disabilities

Guest Amenities Available for Rent

Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come, first-served basis

VISUAL Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Audio Description (Description Utilizes Disney's Handheld and narration at specific attractions and outdoor locations via an interactive audio menu.

Portable Tactile Maps Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit. Amenities available for \$25 refundable deposit.

Disnevland® Resort Stroller Shop located in the main **Guest Relations** i See map inside for location. entrance plaza adjacent to the Disneyland® Kennel.

407-827-7935.

Guest Relations i See map inside for location.

HEARING

Device to display text at select attractions.

Assistive Listening 1 Utilizes *Disney's Handheld*

Device to amplify sound through headphones or induction

Handheld Captioning (HC) Utilizes Disney's Handheld

with a "CC" symbol can be activated by remote control.

Video Captioning CC Caption-ready monitors designated

Disabilities

neck loop at specific attractions.

Complimentary Amenities and Services for use at the Park

Companion Restrooms

Electric Conveyance Vehicles (ECVs)

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE.

Limited number available on a first-come, first-served

See map inside for locations indicated with [5.11].

basis at the rental location.

attractions, utilizing LED display to project desired captions Braille overlay and some additional raised graphics onto a panel positioned in front of you. See a Cast Member to highlight key landmarks and attractions. Located at the attraction for assistance. next to City Hall and near the Guest Information Board on Main Street, U.S.A.®.

For additional information about Theme Park services

times and details about restaurant menus, by calling

and options, please visit Guest Relations. You may

also obtain information, including parade & show

Stationary Braille Maps Large print maps with

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Reflective Captioning RC Available at many theater-type

Sign Language Interpretation 4 Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted

For future visits, to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

Safety in the Park

Mobility Scooters/ECVs

Available on a same-day basis.

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations. Park your device in safe locations clear from

walkways and stairs. Evacuation

vehicle for assistance.

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please

Transfers Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

have a member of your party assist you, or wait in a

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions Due to the nature of some Service Animal Relief Areas 🖈 attractions, service animals may not be permitted to ride.

• Main Entrance: Esplanade near Disneyland® At these locations, please inquire with a Cast Member about available options, including a rider switch with a

- member of your party or a portable kennel. Big Thunder Mountain Railroad
- Gadget's Go Coaster
- Indiana Jones™ Adventure Matterhorn Bobsleds
- Hyperspace Mountain Splash Mountain
- Star Tours—The Adventures Continue

- Kennel Club Fantasyland: Planter across from "it's a
- small world" Fantasyland/Hub: Planter on right leading from
- Central Hub towards Matterhorn Bobsleds New Orleans Square: Fountain area planter on
- right near Train Station and Haunted Mansion

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are used extensively throughout Disneyland® Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



ประเทศ Wild About Safety 🕬 Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the

Main Street, U.S.A.

1 Disneyland ® Railroad HC (19))

Main Street Vehicles (One-way transportation only)

2 Horseless Carriage 🐧

3 Fire Engine 1 4 Horse-Drawn Streetcars 1

5 Omnibus 🖍

era House

6 Disney Gallery 7 The Disneyland® Story presenting

₺ Ø HC RC CC Main Street Cinema 🖶

DISNEY DINING

A Carnation Café R Table-service – breakfast, fried pickles, burgers, salads, entrées, specialty cakes and sundaes.

Great Moments with Mr. Lincoln

B Gibson Girl Ice Cream Parlor hosted by Drever's TM.

Refreshment Corner hosted by Coca-Cola®. Hot dogs, chili and cold Coke.

D Market House Starbucks® Espresso and Specialty Beverages, Artisan breakfast sandwiches and pastries.

Plaza Inn R "Minnie & Friends— Breakfast in the Park." Lunch and dinner featuring homestyle favorites.

Jolly Holiday Bakery Café Baked goods, sandwiches, salads and specialty drinks.

Adventureland

9 Enchanted Tiki Room presented by Dole Packaged Foods® (Continuous shows) Mobility Access: Enter using lift to the RIGHT of stairs.

Jungle Cruise 🗟 😝 🗐 Mobility Access: Enter through exit. Wheelchair/ECV accessible hnat available

1 Indiana Jones™ Adventure 💯 🗄 🛦 (Minimum height 46"/117 cm.) Mobility Access: Enter through the exit and proceed to the rotunda. Guests must navigate steps when boarding and disembarking the vehicle

12 Tarzan's TreehouseTM*

DISNEY DINING

G Tiki Juice Bar hosted by Dole Packaged Foods®

H Aladdin's Oasis

Bengal Barbecue Barbecue kabobs and

*Attraction operating hours may vary from Park hours. Please see location or Information Centers for more information. Entertainment may vary and is subject to change. Please see Times Guide for days and times.

©Disney ©Disney/Pixar

Tarzan's TreehouseTM TARZANTM Owned by Edgar Rice Burroughs, Inc. and used by Permission. COPYRIGHT ©1999 Edgar Rice Burroughs, Inc. and Disney

Enterprises, Inc. All Rights Reserved.

Roger Rabbit's Car Toon Spin ROGER RABBIT Character @Disney/Amblin Entertainment, Inc. Finding Nemo Submarine Voyage is inspired by Disney•Pixar's *Finding Nemo*.

Indiana Jones™ Adventure and Star Tours ©Disney/Lucasfilm Ltd. Buzz Lightyear Astro Blasters is inspired by Disney Pixar's Toy Story 2.

Attractions and entertainment may be seasonal and are subject to change without notice.

New Orleans Square

3 Pirates of the Caribbean (HC) Mobility Access: Enter through exit to the LEFT of Blue Bayou Restaurant. Proceed to the designated access gate on the LEFT.

Disneyland® Railroad (5. HC (4.1)) Mobility Access: Proceed up the exit ramp near Haunted Mansion. Wheelchair/ECV accessible vehicle available.

Haunted Mansion / HC D Mobility Access: Enter through accessible queue. Transfer access vehicle available.

DISNEY DINING

Royal Street Veranda Chowder and gumbo in bread boules. New Orleans-style fritters, plus specialty coffees.

R Blue Bayou Restaurant R Table-service seafood, chicken and beef dinners, plus the famous Monte Cristo sandwich at lunch.

Café Orléans ® Table-service – lunch and dinner. soups, salads, gourmet sandwiches and crepes.

M French Market Restaurant French quarter chicken, jambalava, Cajun meatloaf, French dip. hand tossed salads, and desserts.

Critter Country

Splash Mountain / 5 A 1 8 (Minimum height 40"/102 cm.) Mobility Access: Enter through exit, across from Pooh Corner. Transfer seat available

The Many Adventures of Winnie the Pooh Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.

8 Davy Crockett's Explorer Canoes 🕙 perates weekends and select seasons only) of Hungry Bear Restaurant.

rolls, salads and drinks.

O Hungry Bear Restaurant

Mr. Toad's Wild Ride + (4) HC (19) tasy Faire 26 Royal Hall 😓 Mobility Access: Enter through the access gate to 27 Royal Theatre & 2 6 the RIGHT of entrance. (See Times Guide for show times)

Pinocchio's Daring Journey + (3) HC (4) Mobility Access: Enter through exit. Transfer access vehicle available.

Snow White's Scary Adventures + (3) HC (4) Mobility Access: Enter through exit. Transfer access vehicle available.

Bibbidi Bobbidi Boutique

Sleeping Beauty Castle Walkthrough + & CC Mobility Access: Enter through standard gueue. Guests must navigate a continuous series of narrow, winding stairs or an accessible experience is available.

King Arthur Carrousel + Ambility Access: Enter through access queue. Wheelchair accessible bench available.

Casey Jr. Circus Train Mobility Access: Enter through exit.

Dumbo the Flying Elephant 🕄 🛦 Mobility Access: Enter through ex to the LEFT of the standard queue. Transfer access vehicle available.

Critter Country

Mobility Access: Enter via exit ramp next to lower level stairs

DISNEY DINING

Harbour Galley Soup in bread boules, lobster

Burgers, chicken and salads.

Fantasyland

(Closed during parades)

Mobility Access: Enter through exit.

(See Times Guide for days and times).

presented by Siemens. Mobility Access: Enter

using ramp. Wheelchair accessible boat available.

ntasyland Theatre 🕭 🗝 🎒 🗐

Peter Pan's Flight + (A) HC (D) Mobility Access: Enter through exit. Transfer access vehicle available.

Mad Tea Party & Mobility Access: Enter using the exit ramp. Transfer access vehicle and transfer seat available. Alice in Wonderland + (3) HC (4) Mobility

Access: Enter through the exit to the RIGHT of standard queue. Transfer access vehicle available. Pixie Hollow & Mobility Access: Enter through

standard queue. (Minimum height 42"/107 cm.) Mobility Access: Enter through standard queue.

DISNEY DINING Storybook Land Canal Boats 💰 🗝 ы

Maurice's Treats Sweet and savory twists and Boysen Apple Freeze.

V Red Rose Taverne (Limited Time) hosted by Minute Maid®. Burgers, flatbread pizzas, and veggie options.

ubadour Tavern hosted by Dreyer's TM Bratwurst, pretzel bites, cinnamon apple batons. baked potatoes and ice cream novelties.

lickev's Toontown

Tomorrowland

4 Disneyland® Railroad (A) HC (D)) Goofy's Playhouse Mobility Access: Enter through standard queue.

Turkey legs, corn on the cob, chimichangas and

lect Fantasyland attractions may close early due to firework

Please visit an Information Center for operating hours.

Mickey's Toontown

Mickey's Toontown may close early due

to fireworks. Please visit an Information

Center for operating hours.

Donald's Boat

elweiss Snacks

frozen beverages.

Tomorrowland

Finding Nemo Submarine Voyage 🖍 🖶 HC (CC (D)) Mobility Access: Enter through accessible queue. Guests must navigate a narrow stairway when boarding and disembarking or an accessible experience is available.

53 Disneyland® Monorail (L. HC (1971)) Mobility Access: Enter through standard queue. Elevator

Autopia powered by Honda. 🛕 🗓 💰 (Minimum height 32"/81 cm and 54"/137 cm to drive alone.) Mobility Access: Enter through standard queue.

57 Space Mountain 🎢 🛦 🌑 🔃 🥳 🚾 (Minimum height 40"/102 cm.) Mobility Access: Enter through exit and follow the arrows to the left. A transfer seat and separate loading area is available

Tomorrowland Theater ! & M HC RC (CC) Mobility Access: Enter through standard

i9 *Star Tours*—The Adventures Continue 💯 ▲ IT IS HC CC (Minimum height 40"/102 cm.) Mobility Access: Enter through standard queue. Transfer access vehicle available.

Astro Orbitor Mobility Access: Manual wheelchairs enter through standard queue. ECVs enter through the exit ramp.

Buzz Lightyear Astro Blasters M Astro Blasters M Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.

DISNEY DINING

Galactic Grill Breakfast, sandwiches, burgers. salads, desserts and drinks from Galaxies Far,

AA The Spirit of Refreshment hosted by Coca-Cola®.

BB Redd Rockett's Pizza Port Pizza, pasta and salads.

Gadget's Go Coaster ((Minimum height 35"/89 cm; expectant mothers should not ride.) Mobility Access: Enter through exit.

Chip 'n Dale Treehouse 🕅

Mickey's House and Meet Mickey & Mobility Access: Enter using the ramp to the RIGHT of Mickey's House and proceed through standard queue.

Mobility Access: Enter using the ramp to the RIGHT of the front yard and proceed through standard queue.

ner Rabbit's Car Toon Spin 💯 💰 Mobility Access: Enter through standard queue.

DISNEY DINING

ng Hot dogs, salads, sandwiches, pizza, frozen yogurt and ice cream treats.

Hand-held accelerator and transfer seat available.

Disneyland® Railroad (L) HC (D) Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ECV accessible vehicle available.

morrowland Expo Center 56 Star Wars Launch Bay (5) (CO HC (19))

Far Away...

Companion Restroom Automated External Defibrillators

Restrooms

Resort Lost and Found

Information Center Guest Relations

First Aid*

Wi-Fi Hotspot

ATMs Presented by Chase

Baby Care Center Hosted by Huggies®

Stroller Rentals Hosted by Huggies'

Locker Rentals

Charging Locker Rentals Pre-charged Battery Kiosk

Picnic Area Wheelchair Rentals

Package Check Service Service Animal Relief Area

Kennel

Nikon® Picture Spot Disney FASTPASS® Service

Single Rider Service (Subject to availability)

Height Requirement Guest May Remain in

Guest Must be Ambulatory

Guest Must Transfer from Wheelchair/ECV

Guest Must Transfer Physical Considerations

(See reverse side) The seating and restraints of this attraction may prohibit Guests of certain body shapes or sizes from

This attraction may be frightening for children

RC Reflective Captioning

Audio Description: Device
Available at Guest Relations Handheld Captioning: Device Available at Guest Relations

Assistive Listening: Device
Available at Guest Relations

Closed Captioning: Activators
Available at Guest Relations

Sign Language on Mon. & Sat.
Schedule and Times Guides
at Guest Relations

Smoking Area

Reservations Accepted

• • • Parade Route

DVC Disney Vacation Club® Kiosk Disney Characters
See Times Guide for hours

Disney PhotoPass® Photographer

*Emergency services available by calling 911.



Pirates Lair on Tom Sawyer Island* 🕭 Mobility Access: Enter through standard queue. Many pathways are accessible for Wheelchairs/ECVs.

Fantasmic! 🔀 🕹 🎜 HC 🗐 (See Times Guide for show times)

Enter through main entrance. Frontierland Shootin' Exposition & Mobility Access: Gun positions on the LEFT

The Golden Horseshoe Stage 🕭 🔄

(See Times Guide for show times) Mobility Access:

accommodate Guests using Wheelchairs/ECVs. Mark Twain Riverboat* Mobility Access: Enter through access gate to the RIGHT of turnstile, Lower-level access only.

Sailing Ship Columbia* (*) (Operates weekends and select seasons only) Mobility Access: Enter through the access gate to the RIGHT of turnstile. Guests must navigate a steep series of stairs when boarding and disembarking.

Big Thunder Mountain Railroad (Minimum height 40"/102 cm.) access vehicle available

chili, fish and chips, and tasty ice cream

Rancho del Zocalo Restaurante

DISNEY DINING

BBQ Ribs, salads, sandwiches and desserts. Stage Door Café Corn dogs, fish and chips,

specialties

Ship to Shore Marketplace Fresh fruit, turkey legs, chimichangas and frozen beverages.



River Belle Terrace R Table service -

and chicken nuggets. The Golden Horseshoe Chicken nuggets

Breakfast, salads, tacos, burritos and Costena Grill specialties.









New Orleans Square



Adventureland







714-781-DINE (3463) performance along the Rivers of America on a first come. or by stopping by the first serve basis.

Get a FASTPASS ticket

Available along the Rivers of

*FASTPASS tickets and dining packages are lin

Hungry Bear Restaurant

Disneyland.com, 714-781-

DINE (3463) or by stopping

On-the-Go meals include

a ticket for access to

the viewing area. Make

Non-ticketed Viewing

reservations at

by the restaurant.

Available for each