

## Information on Services for Guests with Service Animals

# Disneyland<sup>®</sup> RESORT

Trained service animals are welcome Guests at the Disneyland<sup>®</sup> Resort; however, please remember that service animals must remain on a leash or in a harness and under control of their owner at all times.

Cast Members are not able to take control of service animals.

### Theme Parks:

Trained service animals can accompany Guests on most attractions, however, due to the nature of the experience, we are unable to allow service animals on the following attractions:

#### **Disneyland<sup>®</sup> Park:**

- Big Thunder Mountain Railroad
- Gadget's Go Coaster
- Indiana Jones™ Adventure
- Matterhorn Bobsleds
- Space Mountain
- Splash Mountain
- Star Tours

#### **Disney California Adventure<sup>®</sup> Park:**

- California Screamin'
- Goofy's Sky School
- Grizzly River Run
- Jumpin' Jellyfish
- Luigi's Flying Tires
- Radiator Springs Racers
- Silly Symphony Swings
- Soarin' Over California
- The Twilight Zone Tower of Terror™
- Tuck and Roll's Drive 'Em Buggies

### Hotels of the Disneyland<sup>®</sup> Resort:

Trained service animals can accompany Guests in all areas of the hotels, however, they must remain on a leash or harness, except while in Guest rooms.

Information subject to change without notice. For further information, 6/12 please visit [Guest Relations](#). © Disney

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### SERVICE ANIMAL RELIEF AREAS:

Service animals are welcome to use any open outdoor area for service animal relief. This includes the theme parks, *Downtown Disney*<sup>®</sup>, Hotels, and other Guest areas.

### DESIGNATED SERVICE ANIMAL RELIEF AREAS AT THE THEME PARKS:

Additionally, for your convenience, we also have the following designated areas in our theme parks:

#### **Main Entrance Esplanade:**

- *Disneyland*<sup>®</sup> Kennel Club

#### ***Disneyland*<sup>®</sup> Park:**

- Frontierland: Frontierland/Fantasyland transition
- Fantasyland: Planter across from “it’s a small world”
- Fantasyland/Hub: Planter on right leading from Central Hub towards Matterhorn
- New Orleans Square: Fountain area planter on right near Train Station and Haunted Mansion

#### ***Disney California Adventure*<sup>®</sup> Park:**

- Grizzly Peak: Grizzly River Run area (near “Grizzly Peak Pass” sign)
- A Bugs Land: Flik’s Fun Fair - main path on left
- Paradise Pier: Access gate between Seaside Souvenirs & The Little Mermaid-Ariel’s Undersea Adventure extended queue

Designated relief areas are identified with the following symbol:



This symbol can also be found in Theme Park Guide Maps.

If necessary, after your animal uses a relief area, please notify a Cast Member to make arrangements for proper disposal.

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